

This notice in TED website: <http://ted.europa.eu/udl?uri=TED:NOTICE:445673-2014:TEXT:EN:HTML>

**Denmark-Copenhagen: Framework service contracts for the provision of IT consultancy services to the EEA and the European Commission (DG ENV and DG CLIMA) — 6 lots
2014/S 251-445673**

Contract award notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1) Name, addresses and contact point(s)

EEA Procurement Services

Kongens Nytorv 6

For the attention of: Bitten Serena

1050 Copenhagen K

DENMARK

Telephone: +45 33367138

E-mail: procurement@eea.europa.eu

Fax: +45 33367199

Internet address(es):

General address of the contracting authority: <http://www.eea.europa.eu>

Address of the buyer profile: <http://www.eea.europa.eu/about-us/tenders>

I.2) Type of the contracting authority

European institution/agency or international organisation

I.3) Main activity

Environment

I.4) Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes

European Commission, Directorates-General for the Environment and Climate Action

avenue de Beaulieu 9

1160 Brussels

BELGIUM

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract

Framework service contracts for the provision of IT consultancy services to the EEA and the European Commission (DG ENV and DG CLIMA) — 6 lots.

II.1.2) Type of contract and location of works, place of delivery or of performance

Services

Service category No 7: Computer and related services

Main site or location of works, place of delivery or of performance: Work will be carried out at the contractor's premises (extramural) or at the premises of the European Environment Agency in Copenhagen or those of the European Commission in Brussels (intramural) depending on the requirements of the specific contract.

NUTS code

II.1.3) **Information about a framework agreement or a dynamic purchasing system (DPS)**

The notice involves the establishment of a framework agreement

II.1.4) **Short description of the contract or purchase(s)**

The EEA, as leading contracting authority for the purpose of this interinstitutional call for tenders, seeks to contract 1 or several contractors who will assist it and the European Commission, Directorate-General for the Environment (DG ENV) and Directorate-General for Climate Action (DG CLIMA), as participating contracting authority by providing IT services and support in the following areas divided into the following lots:

- lot 1: Linux system administration,
- lot 2: Windows system administration,
- lot 3: Windows desktop helpdesk,
- lot 4: eDocs DM (OpenText) support,
- lot 5: Windows software development,
- lot 6: Java, QA scripts and Web questionnaires development, and related helpdesk:
 - Java software development (mainly Web applications);
 - development of QA scripts and online Web questionnaires; and
 - provide second level support on requests from first level helpdesk.

Lots 1 to 5 will mainly be used for the provision of services to the EEA, whereas the services under lot 6 shall be provided to both the EEA and the European Commission (DG ENV and DG CLIMA).

II.1.5) **Common procurement vocabulary (CPV)**

72000000

II.1.6) **Information about Government Procurement Agreement (GPA)**

The contract is covered by the Government Procurement Agreement (GPA): no

II.2) **Total final value of contract(s)**

II.2.1) **Total final value of contract(s)**

Value: 4 500 000 EUR

Excluding VAT

Section IV: Procedure

IV.1) **Type of procedure**

IV.1.1) **Type of procedure**

Open

IV.2) **Award criteria**

IV.2.1) **Award criteria**

The most economically advantageous tender in terms of

1. Lot 1–6: understanding of the objectives of the contract and the complexities of the work to be carried out and lot 6: quality of the work (see details in the tender specifications Section 11.3.1). Weighting 68
2. Price. Weighting 32

IV.2.2) **Information about electronic auction**

An electronic auction has been used: no

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority**
EEA/OSE/14/004.

IV.3.2) **Previous publication(s) concerning the same contract**
Contract notice
Notice number in the OJEU: [2014/S 119-211222](#) of 25.6.2014
Other previous publications
Notice number in the OJEU: [2014/S 127-225749](#) of 5.7.2014

Section V: Award of contract

Lot No: 1 - Lot title: Linux system administration

V.1) **Date of contract award decision:**
28.10.2014

V.2) **Information about offers**
Number of offers received: 3

V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**
Fast Digitech Srl
Nifon Balasescu Street 30, 2nd District
Bucharest
ROMANIA
E-mail: info@fastdigitech.ro
Telephone: +40 744305242
Internet address: <http://www.fastdigitech.ro>
Fax: +40 744305242

V.4) **Information on value of contract**
Initial estimated total value of the contract:
Value: 1 200 000 EUR
Excluding VAT
Total final value of the contract:
Value: 1 200 000 EUR
Excluding VAT

V.5) **Information about subcontracting**
The contract is likely to be sub-contracted: no

Lot No: 2 - Lot title: Windows system administration

V.1) **Date of contract award decision:**
28.10.2014

V.2) **Information about offers**
Number of offers received: 1

V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**
Actimage S.A.
224, rue de Beggen
1220 Luxembourg
LUXEMBOURG
E-mail: dg@actimage.net
Telephone: +352 27621515
Internet address: <http://www.actimage.net>

Fax: +352 27621516

V.4) **Information on value of contract**

Initial estimated total value of the contract:

Value: 250 000 EUR

Excluding VAT

Total final value of the contract:

Value: 250 000 EUR

Excluding VAT

V.5) **Information about subcontracting**

The contract is likely to be sub-contracted: no

Lot No: 3 - Lot title: Windows desktop helpdesk

V.1) **Date of contract award decision:**

28.10.2014

V.2) **Information about offers**

Number of offers received: 2

V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**

Bilbomática S.A.

Miribilla Building, C/Santiago de Compostela 12, 4A

48003 Bilbao (Biscay)

SPAIN

E-mail: tenders@bilbomatica.es

Telephone: +34 944276308

Internet address: <http://www.bilbomatica.es>

Fax: +34 944271547

V.4) **Information on value of contract**

Initial estimated total value of the contract:

Value: 750 000 EUR

Excluding VAT

Total final value of the contract:

Value: 750 000 EUR

Excluding VAT

V.5) **Information about subcontracting**

The contract is likely to be sub-contracted: no

Lot No: 4 - Lot title: EDocs DM (OpenText) support

V.1) **Date of contract award decision:**

28.10.2014

V.2) **Information about offers**

Number of offers received: 1

V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**

Bilbomática S.A.

Miribilla Building, C/Santiago de Compostela 12, 4A

48003 Bilbao (Biscay)

SPAIN

E-mail: tenders@bilbomatica.es
Telephone: +34 944276308
Internet address: <http://www.bilbomatica.es>
Fax: +34 944271547

V.4) Information on value of contract

Initial estimated total value of the contract:
Value: 100 000 EUR
Excluding VAT
Total final value of the contract:
Value: 100 000 EUR
Excluding VAT

V.5) Information about subcontracting

The contract is likely to be sub-contracted: no

Lot No: 5 - Lot title: Windows software development

V.1) Date of contract award decision:

28.10.2014

V.2) Information about offers

Number of offers received: 5

V.3) Name and address of economic operator in favour of whom the contract award decision has been taken

Bilbomática S.A.
Miribilla Building, C/Santiago de Compostela 12, 4A
48003 Bilbao (Biscay)
SPAIN
E-mail: tenders@bilbomatica.es
Telephone: +34 944276308
Internet address: <http://www.bilbomatica.es>
Fax: +34 944271547

V.4) Information on value of contract

Initial estimated total value of the contract:
Value: 800 000 EUR
Excluding VAT
Total final value of the contract:
Value: 800 000 EUR
Excluding VAT

V.5) Information about subcontracting

The contract is likely to be sub-contracted: no

Lot No: 6 - Lot title: Java, QA scripts and Web questionnaires development, and related helpdesk

V.1) Date of contract award decision:

28.10.2014

V.2) Information about offers

Number of offers received: 9

V.3) Name and address of economic operator in favour of whom the contract award decision has been taken

Eworx S.A.

Jean Moreas Street 66, Halandri
152 31 Athens
GREECE
E-mail: info@eworx.gr
Telephone: +30 2106148380
Internet address: <http://www.eworx.gr>
Fax: +30 2106729312

V.4) **Information on value of contract**

Initial estimated total value of the contract:
Value: 1 400 000 EUR
Excluding VAT
Total final value of the contract:
Value: 1 400 000 EUR
Excluding VAT

V.5) **Information about subcontracting**

The contract is likely to be sub-contracted: no

Section VI: Complementary information

VI.1) **Information about European Union funds**

The contract is related to a project and/or programme financed by European Union funds: no

VI.2) **Additional information:**

The framework contract is valid for 48 months, starting from the date of signature.

VI.3) **Procedures for appeal**

VI.3.1) **Body responsible for appeal procedures**

General Court
rue du Fort Niedergrünwald
2925 Luxembourg
LUXEMBOURG
E-mail: generalcourt.registry@curia.europa.eu
Telephone: +352 4303-1
Internet address: <http://curia.europa.eu>
Fax: +352 4303-2100

Body responsible for mediation procedures

European Ombudsman
1 avenue du Président Robert Schuman
67001 Strasbourg
FRANCE
E-mail: eo@ombudsman.europa.eu
Telephone: +33 388172313
Internet address: <http://ombudsman.europa.eu>
Fax: +33 388179062

VI.3.2) **Lodging of appeals**

Precise information on deadline(s) for lodging appeals: Within 2 months of the notification to the plaintiff (date of receipt), or, in the absence thereof, the day on which the person concerned had knowledge of the relevant

information, an appeal may be lodged with the General Court. A complaint to the European Ombudsman has no impact on the above deadline for lodging an appeal.

VI.3.3) **Service from which information about the lodging of appeals may be obtained**

General Court
rue du Fort Niedergrünewald
2925 Luxembourg
LUXEMBOURG
E-mail: generalcourt.registry@curia.europa.eu
Telephone: +352 4303-1
Internet address: <http://curia.europa.eu>
Fax: +352 4303-2100

VI.4) **Date of dispatch of this notice:**

22.12.2014